

## Terms & Conditions

Thank you in advance for choosing to Discover, Delight, Develop, and Discipline your gift of movement through this online tool. As we continue to navigate the virtual world of training, we hope to create the best experience possible for you and your training to thrive. Thank you for helping us better serve you.

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### Booking Policy

1. Must be at least 18 years old to book. Young dancers please have a parent/ guardian assist you.
2. All lessons will be conducted through Zoom Inc. , video conferencing.
3. Once your online lesson has been booked and payment processed, you will receive a confirmation email containing your specific link for your appointment.

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### Class Policy

1. Please arrive 5 mins before your scheduled appointment.
2. Please make sure your device's name matches your name entered on your booking form. If for some reason it does not match, once you've entered class please rename your screen accordingly.
3. Please have a cleared, safe working space.
4. Please have any equipment (if your appointment calls for it) and water within reach.
5. Please note your appointment will be recorded through Zoom for promotional purposes only. For example, a snippet of the instructor speaking or snippet of dancer receiving instruction.
6. Dancers under the age of 18 years, must have a parent/ guardian within ears reach of dancer's scheduled lesson.
7. Please do everything you can to be early/ on time. After 10 minutes with no communication, a dancer will be considered a "no show" for the lesson. (Payment will not be reimbursed.)
8. Always come ready to work hard and have fun!

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### Cancellation/ Rescheduling Policy

1. If you should need to cancel your appointment, please do so at least 24 hours before your scheduled lesson, in order to receive a full refund. You may also reschedule if you already know your new desired time.
2. If your cancelation is less than the 24 hour grace period, please note you will still be charged 50% of your lesson.
3. We will do everything we can to assist you in rescheduling if it should occur.
4. If your instructor must reschedule an appointment, you will be contacted immediately. Any appointments that cannot be rescheduled to fit both party's schedules will be fully reimbursed to the client/dancer.

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### **Additional Information**

1. Music used online is for educational purposes only. No copyright infringement intended.
2. In addition to Zoom recordings of appointments, we kindly ask for unrestricted usage of the client's image in the forms of print, video, and digital media for promotional purposes. For example, a picture of the client/ dancer and instructor both smiling and posing on Zoom- may be posted on a social media platform, appear in a short promo video, or used on a flyer in order to advertise online training. Any images or footage, chosen for advertisements, will always be presented in a positive light, with integrity for the student/client and their connection with online training.
3. Online private lessons are intended to be supplemental to your regularly scheduled classes. If you are new to dance, we encourage you to find a local space to further build a solid foundation.

Please address any questions or concerns to: [Mistyrasconsmith@gmail.com](mailto:Mistyrasconsmith@gmail.com)